



EXCEL CIVILS ACADEMY

MAINS TEST

Date: 08-12-2020

Time: 1:1/2 Hrs

1. What is empathy and why is it important in public services. How can we increase empathy among civil servants? Discuss. (200 words)
2. Examine the relevance of Probity and Integrity to civil services. Justify your answer using a suitable case study. (200 words)
3. Discuss the institutions in India that promote ethical accountability in civil services and what are the challenges in ensuring the same. (200 words)
4. “Emotional intelligence stands on the four pillars of self-awareness, self-management, social awareness and relationship management”. Elucidate. (200 words)
5. Mahatma Gandhi’s principle of truth and non-violence emphasizes the use of reform of heart rather than use of violence. In this context discuss the various Gandhian methods and their relevance in modern times. (200 words)
6. Explain the concept of ‘Sama, Dana, Bhed, Dand’.also discuss to what extent is it relevant today in determining ethical conduct of an individual. (200 words)
7. Equality is the essence of an ethical society. Discuss Dr. Ambedkar’s contributions of moral philosophy stating your view. (200 words)
8. You are an honest and responsible civil servant. You often observe the following:
 - (a) There is a general perception that adhering to ethical conduct one may face difficulties to oneself and cause problems for the family, whereas unfair practices may help to reach the career goals.
 - (b) When the number of people adopting unfair means is large, a small minority having a penchant towards ethical means makes no difference.
 - (c) Sticking to ethical means is detrimental to the larger developmental goals
 - (d) While one may not involve oneself in large unethical practices, but giving and accepting small gifts makes the system more efficient.Examine the above statements with their merits and demerits.

9. A fresh engineering graduate gets a job in a prestigious chemical industry. She likes the work. The salary is also good. However, after a few months she accidentally discovers that a highly toxic waste is being secretly discharged into a river nearby. This is causing health problems to the villagers downstream who depend on the river for their water needs. She is perturbed and mentions her concern to her colleagues who have been with the company for longer periods. They advise her to keep quiet as anyone who mentions the topic is summarily dismissed. She cannot risk losing her job as she is the sole breadwinner for her family and has to support her ailing parents and siblings. At first, she thinks that if her seniors are keeping quiet, why should she stick out her neck. But her conscience pricks her to do something to save the river and the people who depend upon it. At heart she feels that the advice of silence given by her friends is not correct though she cannot give reasons for it. She thinks you are a wise person and seeks your advice.
- (a) What arguments can you advance to show her that keeping quiet is not morally right?
(b) What course of action would you advise her to adopt and why?
10. Suppose you are an officer in charge of implementing a social service scheme to provide support to old and destitute women. An old and illiterate woman comes to you to avail the benefits of the scheme. However, she has no documents to show that she fulfils the eligibility criteria. But after meeting her and listening to her you feel that she certainly needs support. Your enquiries also show that she is really destitute and living in a pitiable condition. You are in a dilemma as to what to do. Putting her under the scheme without necessary documents would clearly be violation of rules. But denying her the support would be cruel and inhuman.
- (a) Can you think of a rational way to resolve this dilemma?
(b) Give your reasons for it.

******ALL THE BEST******